



## Tri Underground Quality Policy

Tri Underground accepts responsibility for the complete satisfaction of its customers. We exercise this responsibility through adequate training for our employees, adherence to proven procedures, and total commitment to meeting and exceeding customer requirements, and foster continual improvement.

Tri Underground is committed to complying with the procedures and requirements of the Quality System, and the continual improvement of the system. Management Review establishes and reviews our quality objectives, inputs, and outputs.

### Quality Intentions

- Our efforts will be directed to the provision of those products for which we believe our expertise, experience and resources can add value to our customer's operations. This includes Watermark Products.
- We will develop and maintain a reputation for competence and ethical behaviour.
- Continual mitigation against risk.
- Tri Underground recognises the critical role its staff plays in the quality of service delivered to its customers; in the continuing development of the Quality System and the incremental improvement in the quality of the services offered. Tri Underground has an ongoing commitment to assist its staff in their efforts to improve the quality of the products offered and to assist them in developing the skills they need for the application of those improvements.

A handwritten signature in blue ink, appearing to read 'K Savory', written over a horizontal line.

Kevin Savory

**Director**

Date Reviewed: 1<sup>st</sup> August 2023